

	Single Occupancy	Double Occupancy	Triple Occupancy	Quadruple Occupancy	Quintuple Occupancy	Surface
Rooms						
Swiss Advantage Room	¥70,000	¥70,000	-	-	-	23m ²
Swiss Advantage Room ツイ ン	¥72,000	¥72,000	¥78,000	-	-	32- 34m ²
Swiss Select Room	¥73,000	¥73,000	-	-	-	23m ²
Swiss Select Room ツイ ン	¥76,000	¥76,000	¥82,000	-	-	32- 34m ²
Grand Room	¥97,000	¥97,000	¥97,000	¥97,000	-	57m ²
Swiss Executive Room & Suites						
Swiss Executive Room King	¥82,000	¥82,000	-	-	-	26m ²
Swiss Executive Room Twin	¥87,000	¥87,000	¥96,000	-	-	32- 34m ²
Swiss Executive Room Triple	¥97,000	¥97,000	¥97,000	-	-	45m ²

Junior Suite	¥92,000	¥92,000	¥101,000	¥110,000	-	40m ²
Wagon	¥100,000	¥100,000	¥109,000	¥118,000	¥127,000	46m ²
Waraku	¥105,000	¥105,000	¥114,000	¥123,000	¥132,000	68m ²
Deluxe Suite	¥150,000	¥150,000	¥159,000	-	-	57-68m ²
Prestige Suite	¥200,000	¥200,000	¥209,000	-	-	91m ²
Imperial Suite	¥500,000	¥500,000	¥500,000	-	-	181m ²

House Regulations

Every guest is requested to observe and comply with the following Regulations established by Swissôtel Nankai Osaka (hereof referred to as “Swissôtel” or “the Hotel”) to maintain the quality of the Hotel and to ensure that Hotel guests have a pleasant and safe stay in accordance with Article 10 of the Terms and Conditions for Accommodation Contracts. If a guest does not comply with the House Regulations, Swissôtel may choose not to permit further use by the guest of the guest rooms and other Hotel facilities pursuant to Section 1 of Article VII of said Terms and Conditions. Swissôtel will not be liable to any guest or other person for any damage caused by his/her failure in complying with the House Regulations.

1. Please do not smoke in bed or any other place where smoking presents a fire hazard.
2. Please refrain from doing any act which is likely to cause a fire, and from using any heat generating articles such as heating apparatus, cooking appliances or hot plates in guest rooms.
3. Please do not bring onto the premises of the hotel any of the following as they disturb or endanger other guests:
 - a) Animals or birds of any kind, except guide dogs;
 - b) Gunpowder, oils or other explosives or inflammables;
 - c) Objects emitting a foul odor;
 - d) Objects of an extraordinarily large size or large quantities;
 - e) Firearms, swords, drugs, or any other articles, the possession of which is prohibited by the laws of Japan.
4. Please refrain from inviting visitors to your guest room after 22 : 00.
5. Please refrain from using your room for purposes other than lodging.
6. Please use the safe deposit boxes for money and valuables which are available free of charge

at the Front Desk. Swissôtel will not be liable for the loss or theft of any personal items left unattended, or kept in your room safe.

7. Please show your room key card holder when you sign for any bills in the Hotel's restaurants, bars, or other facilities.

8. Neither guest rooms nor the lobby shall be utilized as office space.

9. Public telephones are located in the main lobby. A service charge shall be added to each outgoing call made from your room.

10. Gambling or other acts which are contrary to good morals or which cause annoyance are strictly prohibited.

11. Rules regarding equipment and fixtures on the premises are as follows;

a) Refrain from using equipment and fixtures for purposes other than those intended.

b) Please do not take equipment or fixtures out of the Hotel.

c) Removal or alteration of equipment or fixtures is prohibited.

12. You will be charged for any damage or loss of Swissôtel facilities or equipment, inside or outside the Hotel caused by you or by your guests.

13. Please refrain from going out of your room in bathrobes, pajamas, yukatas, or slippers.

14. Please pay your bills whenever the Front Desk presents a bill while you are staying at the Hotel. All bills are due upon such presentation.

15. Ordering meals and drinks to be delivered from outside the Hotel is not permitted.

Terms and Conditions for Accommodation

Article I Scope of Application

1. Contracts for Accommodation and related agreements to be entered into between this Hotel and the Guest to be accommodated shall be subject to these Terms and Conditions, and any particulars not provided for herein shall be governed by laws and regulations, and/or generally accepted practices.

2. In the case where the Hotel has entered into a special contract with the Guest insofar as such special contract does not violate laws and regulations or generally accepted practice, notwithstanding the preceding Paragraph, the special contract shall take precedence over the provisions of these Terms and Conditions.

Article II Application for Accommodation Contracts

1.A guest who intends to make an application for an Accommodation Contract with the Hotel shall notify the Hotel of the following particulars;

- (1) Name of the Guest(s);
- (2) Date(s) of accommodation and estimated time of arrival;
- (3) Accommodation Charges;
- (4) Telephone number available for contact;
- (5) Other particulars deemed necessary by the Hotel.

2.In the case where the Guest requests, during his/her stay, an extension of the accommodation beyond the date(s) in sub-paragraph (2) of the preceding Section, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

Article III Conclusion of Accommodation Contracts and Guarantee of Reservations

A Contract for Accommodation shall be deemed to have been concluded when the Hotel has duly accepted the application as stipulated in the preceding Article. Although, all reservations are advised to be guaranteed. Non-guaranteed reservations will be held until 18:00 on the day of arrival after which time, the room may be released.

Reservations may be guaranteed by

- a) a deposit of one or more night(s) room charges; or
- b) the provision of a valid credit card number to guarantee payment (including credit card number, expiry date and full name as it appears on the card); or
- c) the provision of a fax, letter or e-mail authorized by a company which has established credit facilities, and which includes full company address, name of guest(s), name of person making the reservation, and telephone number.

Article IV Special Contracts Requiring No Accommodation Deposit

1.Notwithstanding the provisions of the preceding Article, the Hotel may enter into a special contract requiring no accommodation deposit after the Contract has been concluded.

2.In the case where the Hotel has not requested the payment of the deposit as stipulated in the preceding Article and/or has not specified the date of the payment of the deposit at the time the application for an Accommodation Contract has been accepted, the Hotel shall be treated as having accepted a special contract prescribed in the preceding Section.

Article V Refusal of Accommodation Contract

The Hotel shall have the right not to accept the application for an Accommodation Contract under any of the following cases:

- (1) When the application for accommodation does not conform with the provisions of these Terms and Conditions;
- (2) When the Hotel is fully booked and no room is available;
- (3) When the Guest seeking accommodation is deemed likely to conduct himself/herself in a manner that will contravene the laws or act against the public order or good morals in regard to his/her accommodation;
- (4) When the Guest seeking accommodation is a member of or has connection to a crime syndicate, a group related to a crime syndicate, or an anti-social force;
- (5) When the Guest seeking accommodation is a member of or is associated with a corporate body or other groups whose business activities are controlled by a crime syndicate or an anti-social force;
- (6) When the Guest seeking accommodation can be clearly detected as carrying an infectious disease;
- (7) When the Hotel is requested to assume an unreasonable burden in regard to his/her accommodation;
- (8) When the Hotel is unable to provide accommodation due to natural calamities, dysfunction of the facilities and/or any other unavoidable causes;
- (9) When the Guest seeking accommodation is deemed likely to behave in a manner that will infringe upon other Guests of this Hotel or behaves in such a manner, due to intoxication or other causes.

Article VI Right of the Guest to Cancel Accommodation Contracts

1. The Guest is entitled to cancel the Accommodation Contract by so notifying the Hotel.
2. Reservations guaranteed in accordance with Article III will be held throughout the duration of the night. Cancellation made and acknowledged after 18:00 on the day of arrival will be subject to one night's cancellation charge. Non-arrivals without notice (No-Shows) will also be subject to one night's no-show charge.

All the above charges are defined by the agreed rate/package rate for the room and/or suite multiplied by the number of units reserved. Please note that the hotel reserves the option to amend this Cancellation & No-Show Policy without notice, and that this may be superseded by the Cancellation & No-Show Policy stipulated at the time of each reservation.

3. As for group reservations, please refer to the Cancellation & No-Show Policy drawn up in each Group Agreement.

Article VII Right of the Hotel to Cancel Accommodation Contracts

1. The Hotel may cancel the Accommodation Contract under any of the following cases:

- (1) When the Guest is deemed likely to conduct and/or have conducted himself/herself in a manner that will contravene the laws or act against the public order and good morals in regard to his/her accommodation;
- (2) When the Guest is deemed as a member of or to have connection to a crime syndicate, a group related to a crime syndicate, or an anti-social force;
- (3) When the Guest is deemed as a member of or to be associated with a corporate body or other groups whose business activities are controlled by a crime syndicate or an anti-social force;
- (4) When the Guest can be clearly detected as carrying an infectious disease;
- (5) When the Hotel is requested to assume an unreasonable burden in regard to his/her accommodation;
- (6) When the Hotel is unable to provide accommodation due to natural calamities and/or other causes of force majeure;
- (7) When the Guest is deemed likely to behave in a manner that will infringe upon other Guests of this Hotel or behaves in such a manner due to intoxication or other causes;
- (8) When the Guest does not observe the rules prohibiting certain action specified under the House Regulations stipulated by the Hotel (restricted to prohibitions deemed necessary for fire prevention), such as smoking in bed, and mischief of the fire-fighting facilities.

2. In the case where the hotel has cancelled the Accommodation Contract in accordance with preceding Section, the Hotel shall not be entitled to charge the Guest for any services which he/she has not received.

Article VIII Registration

1. The Guest shall register the following particulars at the front desk of the Hotel on the day of accommodation:

- (1) Name, date of birth, gender, address, telephone number, email and occupation of the Guest(s);
- (2) Except in the case of a Japanese national, nationality, passport number, port and date of entry in Japan (a copy will be made);
- (3) Date and estimated time of departure;
- (4) Other particulars deemed required by the Hotel.

2.

In the case where the Guest intends to pay his Accommodation Charges prescribed in Article XII by any means other than cash in Japanese currency such as traveller's cheques, coupons or

credit cards, such means of payment shall be shown in advance at the time of the registration prescribed in the preceding Section.

Article IX Occupancy Hours of Guest Rooms

1. The Guest is entitled to occupy the contracted guest room of the Hotel from 15:00 on the day of registration until 11:00 on the day of departure;

2. The Hotel may, notwithstanding the provisions prescribed in the preceding Section, permit the Guest to occupy the room beyond the time prescribed in the same Section. In this case, extra charges shall be charged as follows;

- (1) Up to 3 hours: 25% of the room charge
- (2) Up to 6 hours: 50% of the room charge
- (3) More than 6 hours: 100% of the room charge

Article X Observance of House Regulations

The Guest shall observe the House Regulations established by the Hotel, which are posted within the premises of the Hotel or in the service directory in the guest rooms.

Article XI Business Hours

1. The business hours of the main facilities of the Hotel are as follows, and those of other facilities shall be displayed at various places, or in the service directory in the guest rooms.

(1) Service hours of Front Desk:

a) Main Entrance is open 24 hours b) Reception Desk is open 24 hours c) Exchange Service available 24 hours

(2) Service hours (at facilities) for dining or drinking: Depending on restaurant's operation hours

a) Breakfast b) Lunch c) Dinner d) Other Snacks or Drinks

(3) Service hours of ancillary facilities:

a) Fitness Center 6:30 to 22:00, daily (except during certain maintenance days)

b) Business Center Please contact to Bell Captain (extension F)

Article XII Payment of Accommodation Charges

1. Accommodation and other charges shall be paid at the Front Desk at the time of the Guest's departure or upon request by the Hotel in cash in Japanese currency, or by other means acceptable to the Hotel such as traveler's checks, coupons or credit cards.

2. Accommodation and other charges shall be paid even if the Guest does not voluntarily utilize the accommodation facilities once such facilities have been made available to him/her by the Hotel.

Article XIII Liabilities of the Hotel

- 1.The Hotel shall compensate the Guest for any damage if the Hotel has caused such damage to the Guest due to the non-fulfillment of the Accommodation Contract and/or related agreements, or in fulfilling them. However, the said condition shall not apply in the case where such damage has been caused due to reasons for which the Hotel is not liable.
- 2.The Hotel has received Certificate of Excellence of Fire Prevention Standard issued by the Fire Department. Furthermore, the Hotel is covered by a Hotel Liability Insurance in order to deal with unexpected fires and/or other disasters.

Article XIV Relocation to Other Hotels

- 1.The hotel shall, when unable to provide contracted rooms, arrange accommodation of the same standard elsewhere for the Guest insofar as practicable with the consent of the Guest.
- 2.When arrangement of other accommodations cannot be made, notwithstanding the provisions of the preceding Section, the Hotel shall pay the Guest a compensation fee equivalent to the cancellation charges and the compensation fee shall be deemed as the cure. However, when the Hotel cannot provide accommodation due to causes for which the Hotel is not liable, the Hotel will not pay the compensation fee to the Guest.

Article XV Handling of Deposited Articles

- 1.The Hotel shall compensate the Guest for any loss, breakage or other damage caused to goods, cash or valuables deposited at the front desk by the Guest except the case when this has occurred due to causes of force majeure. However, for cash and valuables, when the Hotel has requested the Guest to report the kind and value thereof but the Guest has failed to do so, the Hotel shall compensate the Guest up to maximum of 150,000 yen.
- 2.The hotel shall compensate the Guest for any loss, breakage or other damage caused, through intention or critical negligence on the part of the Hotel, to goods, cash or valuables which are brought into the premises of the Hotel by the Guest but are not deposited at the front desk. However, for articles of which the kind and value have not been reported in advance by the Guest, the Hotel shall compensate the Guest up to the maximum of 150,000 yen.

Article XVI Custody of Baggage and/or Belongings of the Guest

- 1.When the baggage of the Guest is brought into the Hotel before his/her arrival, the Hotel shall be liable to keep it and to hand it over to the Guest at the front desk at the time of his/her check-in only if the Hotel has agreed to do so in advance.
- 2.When the valuable belongings of the Guest are left behind after his/her check-out, if the

ownership of such article is confirmed, the Hotel shall inform the owner of such article and ask for instructions. When no instruction is given to the Hotel by the owner or no ownership is confirmed, the Hotel shall retain it for certain period, and turn it over to the nearest police station.

3. The Hotel's liability in regard to the custody of the Guest's baggage and belongings for the preceding Sections 1 and 2, shall be complied with the provisions of Section 1 of this Article, and the provisions of Section 2 of this Article, respectively.

Article XVII Liability in regard to Parking

The hotel shall not be liable for the custody of a vehicle of the guest when the Guest utilizes the parking lot in front of the Main Entrance of the Hotel, whether the key of the vehicle has been deposited to the Hotel or not, as the Hotel merely offers the space for parking. However, the Hotel shall compensate the Guest for any damage caused through intention or negligence on the part of the Hotel in regard to the management of the parking lot.

Article XVIII Liability of the Guest

The Guest shall compensate the Hotel for any damage caused to the Hotel through intention or negligence on the part of the Guest.